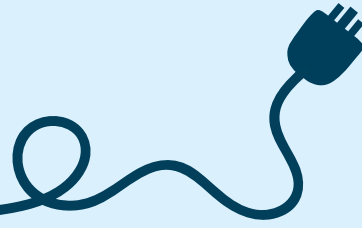


The Connection Process



We'd like to give you a few pointers on how this process works, so you know what to expect.

Your key contacts throughout this process will be:

- » A WEL Networks Delivery Partner Performance Manager (DPPM).
- » A Project Manager from a Tier 1 Delivery Partner.

When you submit your application, a WEL Networks Delivery Partner Performance Manager may contact you to discuss your job further.

What is a Tier 1 Delivery Partner?

To keep up with demand for electricity in the Waikato, WEL have made the decision to deliver customer projects through nationally recognised contractors; Downer and Ventia.

These contractors are experts in electrical distribution installation and have dedicated resources to scope, design and install customer projects.

How much does it cost?

Your job will either be Standard or Non-Standard which affects the fees for the work. Click [here](#) for more information.

STANDARD JOBS have a fixed fee and meet the following criteria: The connection is residential, our LV electricity network exists outside the property, and the connection point is in the road reserve.

NON-STANDARD JOBS are all of those that don't meet these criteria. The fee is determined by the work and materials needed, and the electricity load requirement to connect you.

How long does it take?

It depends on the complexity - all jobs are different, and some take a few weeks from payment while others require months of planning.

Talk to your key contact about the specifics for your job.

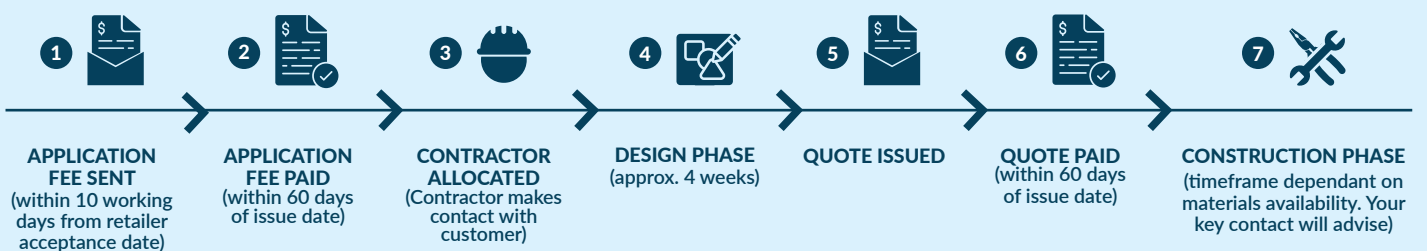
The below flow-chart will give an indication of WEL's timeframe.

If you have any questions, feel free to contact customerworks@wel.co.nz

STANDARD JOBS



NON-STANDARD JOBS



114 Maui Street, Te Rapa
PO Box 925, Hamilton
+64 7 850 3101

newconnections@wel.co.nz

wel.co.nz